Job opening for Technical Support Engineer
(5 days work week / Overseas Travel Opportunities / 25 days Annual Leave)

Employer: ComAp SE Asia Pte. Ltd.
Industry Type: Engineering
Application close: 30th Sept 2019
Contract Type: Full Time – Permanent
Remuneration: SGD3,500-SGD4,000

About us:
ComAp has an international presence with around 450 employees. ComAp’s subsidiaries are located in key strategic regions around the world, with ComAp SE Asia Pte Ltd being one of its subsidiaries based in Singapore.

ComAp designs and manufactures control products for power generation and diesel/gas engines, along with associated accessories and software. We’re leading the way in providing intelligent electronic control products and solutions that are highly flexible, intuitive and scalable.

We ensure that we are connected with our customers so they receive world-class advice at every stage of our relationship, as well as unrivalled value through close collaboration. This allows us to fulfil their existing needs, as well as understand and meet their future requirements. Continuous investment in our specialist global network enables us to maintain excellence in customer service, empowering our people and partners to deliver the highest standards of technical expertise and local support to our customers across the world.

Job Responsibilities

- Provide technical support for all ComAp products through email, phone and also in person on-site primarily in Singapore and overseas (South East Asia, Japan, South Korea) under administration of the Cost Centre. Assisting in the design of Control Systems to meet Customers’ Requirements including; Design of PLC, SCADA, Single Line and Circuit Diagrams
- Provide hands-on and on-line trainings in Cost Centre’s office, training facilities and at customers’ sites in respective territory
- Provide technically focused presentations to customers and distributors in respective territory, at the presale stage to guide the customers in the selection of right products for right application
- Solving, investigation and troubleshooting of issues with ComAp products and applications on daily basis
- Participate and support Cost Centre’s sales team at customers/distributors visits whenever deeper technical discussion is expected
- Cooperate with ComAp HQ’s departments, specifically with Marketing (providing feedback from customers, suggestions for future development) and R&D (providing advanced information and feedback from customers and based on personal experience from on-site support and commissioning)
- Maintain technical equipment of the Cost Centre used for demonstration and training purposes – namely ComAp starter kits and controllers demo sets

Job Requirements

- Candidate must possess Bachelor’s Degree in Engineering (Electrical/Electronic) or equivalent
- At least 2-5 years of working experience in the related field is required
- Experience in Technical Role in the Electrical Engineering field with experience in Site commissioning, Testing and Application/Technical Support
- Developed knowledge of PLC or Microprocessor based controls, Software and Logic
- Developed knowledge of Reciprocating Engines, Generators, Pumps, Compressors and other Industrial Equipment
- Highly Developed Fault Diagnostic Skills (relating to ComAp products)
- Highly Developed PC skills and knowledge of Microsoft Operating Systems
- Knowledge on Power Systems, Electrical Machines and Control Systems
- Sufficient knowledge on Power generation, Engines and other basic operation of Electrical Switchgears. Ability to understand wiring diagrams and technical information about related electronic components and products
- Knowledge of Workplace Health and Safety requirements (Highly Developed)
- Team leadership and development skills (Highly Developed)
- Customer service skills (Highly Developed)
- Problem solving and decision-making skills (Highly Developed)
- Able to travel overseas for business trips
- Adhoc weekends work may be required (compensated with off-in-lieu)

Application Procedures

Kindly email a copy of your resume to: babu.swardheep@comap.cz
Please include details of your contact number and available start date.